Canada Border Services Agency | Agence des services frontaliers du Canada

Important Information for Importing into Canada

Key information about the implementation of the CBSA Assessment and Revenue Management (CARM) project, and where to go for more information

CARM Overview

- The CARM project is a multi-year transformation that will change the way CBSA operates.
- The vision of CARM is to deliver a **globally leading customs experience** that is client-centric, facilitates legitimate trade, improves compliance and revenue collection, and contributes to securing the borders of Canada.
- Once implemented, CARM will streamline and automate processes and offer online self-service tools to help the trade community do business in Canada.

Key changes coming with CARM

- CARM will be implemented in a phased approach; release 1 in spring 2021 and release 2 in spring 2022.
- CBSA clients will need to create a user account and set up their business on the **CARM Client Portal.**
  - The portal will allow clients to view and manage their duties and tax accounts with CBSA, submit commercial accounting declarations and make any necessary corrections, make electronic payments, and file advanced ruling requests.
  - Importers will need to delegate access to their customs brokers and other service providers to conduct business on their behalf.
  - Release 1 will allow importers, customs brokers and trade consultants to access the CARM Client Portal. All other client types will be able to access the portal with release 2.
- In spring 2022, a new electronic form called the **Commercial Accounting Declaration (CAD)** will replace the current B3 (customs coding form) and B2 (adjustment request), and related processes.
- In spring 2022, Importers will be required to post financial security directly on their accounts to take advantage of **Release Prior to Payment (RPP)** privileges, as brokers will no longer be able to secure client accounts with their security, to facilitate this various options will be available including posting a cash or electronic bond.

EDI Changes Coming!

If you are an electronic data interchange client, changes to your systems will be required.
The updated Electronic Commercial Client Requirement Document is available at the following link:
https://www.cbsa-asfc.gc.ca/eservices/eccrd-eng.html

Questions/Comments?

Please send any questions or comments to the CARM project team at
CBSA.CARM_Engagement-Engagement_de_la_GCRA.ASFC@cbsa-asfc.gc.ca

Visit the CBSA Website for more information on CARM

https://www.cbsa-asfc.gc.ca/prog/carm-gcra/menu-eng.html